

NEW YEAR, RENEWED COMMITMENT TO YOU

Did You Know?

A recent survey indicates that 8 out of 10 say the experience a company provides is as important as its products and services

Meeting Your Needs in 2019

Our Promise to You: Providing Personalized Support and Service for Each Physician

01 | Our Promise to You

As we reflect on 2018, we are grateful for our relationship with each and every physician that we serve. Your dedication to your patients is what drives us to provide unparalleled service to you. The healthcare industry is always changing, and as we move into a new year, you can be assured that we will continue our commitment to you. Below are some highlights of a few areas where we stand apart in our promise to you – providing Dedicated Account Managers, a superior customer service experience and a robust online ordering & account management platform.

02 | Dedicated Account Managers

Each physician practice is unique and requires individualized support to ensure practice efficiency. Our Dedicated Account Managers are experienced in their

specialties and ready to provide physicians with anything from product guidance to provider solutions.

03 | A Superior Customer Service Experience

Customer satisfaction is not achieved by maintaining the status quo. At CuraScript SD, our Customer Support team has been expertly trained to listen and understand the customer's needs and seek clear solutions. This requires going beyond the call of duty and providing personalized service unmatched by our competitors.

04 | Online Ordering & Account Management

Our online ordering website was crafted based on customer needs and progressive technology. Thanks to customer feedback, industry research and best practices, the online ordering website has robust capabilities and best-in-class performance, with exciting new features to come in 2019. Highlights of our current platform capabilities include:

- **Item Search** – search by drug name, drug group, manufacturer or medical supplies
- **Online Reporting** – filter and export reports like utilization, controlled substance, DSCSA & ASP
- **Simple Ordering** – simple checkout process allowing edit of items, adding PO # and more
- **Order History** – view order history including tracking information for shipped orders, order confirmations and packing slips

For More Information

For more information about our products, practice solutions or to request a quote, click [here](#).

References

<https://curascriptsd.com/Provider-Solutions/specialty-distribution>

<https://www.marketingcharts.com/industries/business-to-business-83757>